

# TRINITY FACILITIES MANAGEMENT LTD

COMPANY PROFILE



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# Welcome to Trinity

Trinity Facilities Management Ltd has been established as a facilities management company in Warrington since 2010. Our traditional business model is based on the domestic, commercial & industrial sectors and since opening our doors in 2010 we have continued to establish more professional services which we can offer to our clients.

- ▶ Building Contractor Services
- ▶ Design & Build Service
- ▶ Project Management
- ▶ Plumbing & Heating Installation & Maintenance
- ▶ Electrical Testing
- ▶ Kitchen and bathroom design, manufacture & install
- ▶ Specialist Flooring
- ▶ Waste Management and Recycling Division
- ▶ Trinity Turf and Garden design

Trinity is best known for our extremely high standard within our construction and gas contractor services, workmanship and value for money which means that 90% of all our work comes from recommendations.

The company's personal approach to its clients helps maintain a friendly, workable and lasting relationship. We aim to give every client confidence that their project will be delivered to their complete satisfaction, fulfilling their objectives on timing, quality and budget.

This means that we work as part of your team to deliver value for money across the range of property and facilities services you require, engaging and managing best-fit service partners to deliver.

# Company information and contact

Trinity Facilities Management Ltd  
Trinity Business Centre  
Hoyle Street  
Warrington  
WA5 0LW  
01925 40 50 10

[info@trinityfacilities.co.uk](mailto:info@trinityfacilities.co.uk)

[www.trinityfacilities.co.uk](http://www.trinityfacilities.co.uk)



# Our Objectives & Mission Statement

## *Objectives*

- ▶ To act as a leading Facilities Management company within the North West and continue to grow through new and repeat business to ensure growth and stability within the company.
- ▶ To do so by providing an efficient, affordable, safe and reliable service on each occasion and delivering excellence to the best of our ability on each individual project.
- ▶ Continuing to understand our clients wants and needs through careful planning and co-operating on each project.
- ▶ Providing a safe, effective and empowering workplace to ensure the Trinity team are continually growing and achieving individually as well as achieving goals within the business.

## *Mission Statement*

Trinity strives for loyalty and fairness in its interactions with customers and clients, and we aim to deliver value and quality on each individual project. At our core, Trinity operates on our promise of securing and retaining customer loyalty, producing and exploring all opportunities for growth within the company. We will continue to grow and mentor our Team so we can achieve successful, lasting relationships with new and existing customers and clients.

# Our Team

**Jeff Hartley**  
Director

jeff.hartley@trinityfacilities.co.uk

**Mike Foster**  
Commercial Manager

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**Ste Pickersgill**  
Project Manager

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**Anne Glover**  
Office Manager

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**Gemma Houghton**  
Business Development Manager  
gemma.houghton@trinityfacilities.co.uk

**Libby Hartley**  
Business Development Manager  
libby.hartley@trinityfacilities.co.uk

**Jacob Brown**  
Administration  
jake.brown@trinityfacilities.co.uk

## **Joinery**

Wayne Chriscoli  
Steven Chamberlain  
Allan Taylor  
Neil Cartledge

## **Ground Works**

Gary Chriscoli  
James Ryan

## **Gas Safe Engineers**

Ian Kinsey  
Darren Kinsey

## **Electrical**

Chris Bayley

## **Commercial & Industrial Repairs**

Joseph Miller

**Brick Laying**  
John Daintith

**Interior Decoration**  
Billy Thomas

**Specialist Flooring**  
Ste Pickersgill

**Air Conditioning**  
Lee Coates

**Waste Management Team**  
Richard Hartley  
Bill Woodward

**Plumbing & Heating**  
Craig Tourney  
Stuart Sinclair



# Our Approach

## *Safety*

- ▶ This is in every nature at the top of our list. We are fully committed to the safety of both our workforce and whoever we come into contact with through the nature of our business. All our employees take a proactive role in the implementation of an effective health and safety policy. We invest in health and safety training to ensure minimised risk and safe working practices in all our operations.

## *Customer Service*

- ▶ We are passionate about customer service at all levels within the organisation, resulting in high levels of customer satisfaction and repeat business throughout.
- ▶ Each customer is served by a dedicated project team, to ensure their requirements are consistently understood and met. This approach enables the team to establish a detailed understanding of each customer application, while allowing them to draw upon the full resources of the Company if required.

## *Quality*

- ▶ We strive to maintain close co-operation with our customers at all times to achieve high quality in our work.
- ▶ Quality is fundamental to our company culture. Customer testimonials continue to complement the high standard of our services, in terms of both our finished projects and the approach of our individual employees.

# Our Capabilities

## Manufacturing

*Manufacture of bespoke interior and exterior furniture, designed to suit each individual project.*

## Test & Commissioning

*Extensive testing of all completed works and support for customers.*

## Structural Design and Build

*Professionals in all aspects of design and build with extensive experiences in all sectors.*



## Installation

*Significant experience in the fields of domestic, industrial and commercial installation and maintenance work.*

## Maintenance/Support

*PPM & emergency call-out arrangements  
Standby and out of hours response contracts available.*

## Waste Management and Recycling Services

*Disposing of waste in an environmentally-friendly manner.  
Assessing your waste streams to develop the right recycling and disposal solution for you*

## Reactive Works

*Networking with other companies  
Fast efficient call to emergency work UK wide.*

# Our Services

- ▶ Gas Safe approved contractor
- ▶ Commercial gas installations
- ▶ Design & build kitchen and bathroom
- ▶ Shutdown maintenance
- ▶ Waste Management and Recycling Service
- ▶ Periodic Inspection, Testing and Reporting
- ▶ Portable Appliance Testing
- ▶ Full scope Part P Electrical Installation
- ▶ Lighting & power distribution schemes



- ▶ Programmed Preventative Maintenance
- ▶ Bespoke Furniture Design
- ▶ Fire, Security and CCTV Systems
- ▶ Smart Home Systems
- ▶ Data & voice cabling systems
- ▶ Specialist Flooring
- ▶ Wet Rooms
- ▶ Disabled Adaption's

# Other Services



- ▶ Newly introduced to the business is our Waste Management & Recycling sector. Here at Trinity we offer our clients a professional, effective and user friendly Waste Management Service
- ▶ Our very own full Waste management and Recycling Services is run from our own unit with clients and customers being serviced daily throughout the North West
- ▶ Our aim is to provide you with a low maintenance, cost effective and money saving procedure which saves time, energy and space
- ▶ Cost effective procedure minimising costs and placing money back into your business



- ▶ Artificial grass supplier and installer, providing services to customers and business clients throughout the North West and surrounding areas
- ▶ Garden design and project management
- ▶ Low maintenance, cost effective and good quality designs for all garden types
- ▶ Supplying to all sectors - commercial, industrial and residential

# Our Clients

Warrington Wolves



*“Trinity Facilities Management team really went that extra mile with our reception renovations. Their work really exceeded our expectations and they provided a service that was outstanding . They were always friendly, dedicated and efficient in the way they went about their work and it was a pleasure to work with them.*

*All at Warrington Wolves are delighted with our refurbishment and we hope it spurs us to go on and achieve great things on and off the pitch. We are looking forward to doing lots more business with Trinity moving forward”*  
-Roger Draper CEO

Admiral Taverns



*“Having worked with Trinity for some time we here at Admiral cannot thank them enough for the efficiency, support and dedication they provide here for Admiral. The professionalism and personal touch from Trinity speaks volumes on each occasion whether that be on an emergency call out to a complete refurbishment including ready to trade. Its a pleasure to have such a great working relationship with the team and we see Admiral Taverns and Trinity having a long standing and secure relationship for the foreseeable future”*  
- Dave Espley Property Manager

Williams Tarr



*“It is with great confidence that we put forward this recommendation for Trinity Facilities Management Ltd.*

*Williams Tarr construction Ltd have worked with Trinity Facilities Management Ltd on numerous occasions and have at all times found them to have a very professional approach and with a great knowledge of the industry they work in.*

*There commitment to quality and understanding of the importance of getting things right first time makes them a great partner in arriving at solutions to budget restraints and helping the project to be a success.*

*We welcome any specific enquires to support our recommendation of Trinity Facilities Management Ltd.”* - John Ratcliffe Senior Quantity Surveyor

SAFFIL

AGILISYS

Golden Gates  
Housing Trust

UNIVAR  
ENVIRONMENTAL  
SCIENCES

KRATOS  
ANALYTICAL  
A SHIMADZU GROUP COMPANY

Neston  
Environmental Services

# Statement of Safety Policy

We recognise and accept our responsibility as an employer for providing a safe and healthy working environment for all employees and to avoid the health and safety of others who may be affected by our activities.

We will take all reasonable steps within our power to meet this responsibility.

We will identify significant hazards and plan for their elimination, reduction and control by conducting risk assessments at regular intervals, the results of which will be communicated to our employees.

Communication between all levels of employees within the Company is paramount and we will therefore ensure that there are adequate arrangements in place to permit the flow of information both to and from employees.

All our employees will be given adequate information, instruction and training as is necessary to ensure their and others safety, whilst carrying out their duties on behalf of the company.

We will plan and budget to address the issues identified from the assessments and those deficiencies identified through our regular monitoring exercises.

Our policy will be regularly monitored, reviewed and update at least once per annum to reflect any changes in legislation or in light of any changes in our activities or procedures and any updates will be brought to the attention of our employees.

We are aware if the need to employ contractors to conduct certain works on our behalf and undertake only to employ contractors who are professionally competent and who are compliant with the relevant health and safety legislation.

We all have a legal duty to co-operate in all safety related matters, not to endanger others or ourselves and not to misuse anything provided for safety. In particular, all persons are to ensure that appropriate safety rules are followed as failure to do so may result in disciplinary action being taken.

# Trinity Waste Management & Environmental Policy

Trinity Waste Management service operates from our very own unit where we provide an environmentally friendly service assessing your current waste streams to ensure we provide you with a professional and cost effective service to identify the right disposal for you..

Trinity is committed to the principles of environmental sustainability. It demonstrates environmental and social responsibility and leadership by operating all facilities and services to the highest environmental and professional standards

Specifically the company is dedicated to meeting the following aims;

- Waste Management & Segregation
- Continuous improvement in environmental performance, maximising environmental benefits and taking all necessary steps to prevent pollution.
- Using energy and materials more efficiently and actively recycling waste products.
- Identifying and implementing environmental improvement schemes during construction to benefit the public, customers and employees wherever possible.
- Complying at all times with relevant legislation, including environment health and safety, which represents the minimum standard.
- Providing training, information and guidance for all employees so they gain a better understanding of health, safety and environmental issues and the company's commitment, policies and programmes for protecting and enhancing the environment.
- Proactive consultation and dialogue with customers and employees on the company's environmental performance.



# The Company's policy is to...

- ▶ Eliminate, as far as is reasonably possible, discrimination and harassment from the workplace;
- ▶ Encourage all its employees to take an active role against all forms of discrimination and harassment;
- ▶ Deter employees from participating in discriminatory behaviour or harassment;
- ▶ Demonstrate to all employees that they can rely upon the Company's support in cases of discrimination or harassment at work.
- ▶ The Company is fully committed to providing a good and harmonious working environment that offers equal treatment and equal opportunities for all employees and where every employee is treated with respect and dignity. The Company's aim is that remuneration, recruitment, promotion and retention should not be affected by irrelevant considerations and stereotyping.
- ▶ The Company recognizes that the provision of equal opportunities in the workplace is not only good management practice; it also makes sound business sense. The Company's equal opportunities policy will help all employees develop their full potential and the talents and resources of the workforce will be fully utilized to maximize the efficiency of the organization.
- ▶ Whilst the Company recognizes that the overall responsibility for the effective operation of this policy lies with the Board of Directors, all employees, whatever their position within the Company, have some measure of responsibility for ensuring its effective implementation in their day to day activities and working relationships with colleagues.

# Corporate Social Responsibility

Trinity Facilities Management are proud sponsors and Trustees of local charities and events. Director Jeff Hartley ensures the company has an involvement in each local event to show our support on each occasion.

We recently supported our local amateur rugby club in refurbishing their club house and sponsoring their Strong Man charity event for Cancer Research.

The company are also strong supporters of the Warrington Wolves and was handed the pleasure of designing and completing their recent reception area, VIP lounges and other works that are still in the process of throughout the stadium.

**Shannon Bradshaw Trust**  
Helping children with life-threatening conditions - and their families



# Company Accreditations



Gas Safe Registered



CCNSG Safety Training / Passport



Environmental Agency Waste Disposal Certified



Altius



Currently working towards